

NOTICE OF REMOVAL EXHIBIT A

FILED
2023 JAN 12 02:42 PM
KING COUNTY
SUPERIOR COURT CLERK
E-FILED
CASE #: 23-2-00773-5 SEA

SUPERIOR COURT OF THE STATE OF WASHINGTON
FOR KING COUNTY

PUGET SOUND ENERGY, INC., a
Washington corporation,

Plaintiff,

v.

ONE CALL LOCATORS, LTD. d/b/a ELM
LOCATING & UTILITY SERVICES, a
Montana corporation,

Defendant.

NO.

COMPLAINT

Plaintiff Puget Sound Energy, Inc. ("PSE") alleges as follows:

I. PARTIES

1.1. PSE is a Washington corporation that does business in King County, Washington.

1.2. Defendant One Call Locators, Ltd. d/b/a ELM Locating & Utility Services
("ELM") is a Montana corporation registered to do business in Washington and does business in
King County, Washington.

II. JURISDICTION AND VENUE

2.1. The Court has subject matter jurisdiction over this matter pursuant to RCW
2.08.010.

COMPLAINT - 1

GORDON TILDEN THOMAS CORDELL	600 University Street Suite 2915 Seattle, WA 98101 206.467.6477
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2.2. Personal jurisdiction and venue are proper because PSE and ELM transact business in King County and the relevant contract described below provides for jurisdiction and venue in King County.

III. FACTUAL ALLEGATIONS

The PSE-ELM Services Agreement

3.1. ELM entered into Services Agreement No. 4600010854 with PSE on or about April 28, 2017 (“Agreement”).

3.2. The Agreement requires ELM to perform locating and marking services for PSE’s underground facilities, such as natural gas lines, located within PSE’s service territory.

3.3. The Agreement requires ELM to ensure PSE complies with its facilities ownership responsibilities under Washington’s Underground Utility Damage Prevention Act (chapter 19.122 RCW).

3.4. Washington’s Underground Utility Damage Prevention Act (chapter 19.122 RCW) is known as the “Dig Law.”

3.5. One of the purposes of the Dig Law is to protect the state’s underground utility systems from damage caused by digging.

3.6. Under the Agreement, ELM is required to receive and record locate requests from the one-number locator service established by the Dig Law.

3.7. Under the Agreement, upon receipt of a Dig Law locate request, ELM is required to, among other things, locate and mark PSE’s facilities and notify the excavator.

3.8. Under the Agreement, ELM is required to mark all locatable facilities with “reasonable accuracy,” defined as within 24 inches of the outside dimensions of both sides of an underground facility.

1 3.9. Under the Agreement, ELM is required to perform its services for PSE in a timely
2
3 manner and in accordance with the standards of ELM's profession and the statement of work and
4 specifications set forth in the Agreement at Schedule A and Schedule B respectively.
5

6
7 3.10. Under the Agreement, ELM is required to comply with all laws as may be
8 imposed on PSE applicable to ELM's locating and marking services, such as the Dig Law.
9

10
11 3.11. Under the Agreement, ELM is liable to PSE when an excavator damages PSE's
12 underground facilities due to ELM's negligence, such as ELM's failure to locate a locatable PSE
13 underground gas line. In such a case, ELM is liable for all costs of repair.
14
15

16
17 3.12. The PSE-ELM Agreement was in effect during the events described below.
18

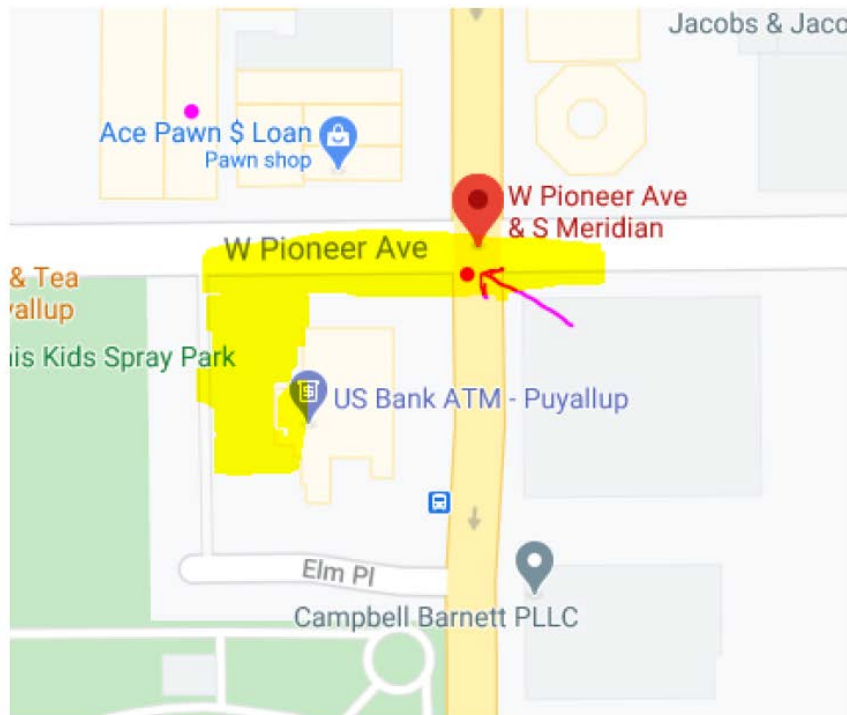
19 **The Puyallup Gas Main Line Damage and ELM's Failure to Pay PSE's Costs of Repair**
20

21 3.13. On June 23, 2020, an excavator, SEFNCO Communications ("SEFNCO"),
22 submitted a Dig Law locate request for PSE underground facilities on South Meridian Street at
23 the intersection with Pioneer Avenue in Puyallup, Washington, where SEFNCO intended to
24 perform directional drilling for installation of communication line.
25
26
27

28
29 3.14. On June 24, 2020, and pursuant to the parties' Agreement, ELM received
30 SEFNCO's locate request (Ticket #20251307) and assigned it to an ELM technician. The locate
31 request/ticket indicated the location of SEFNCO's work as "US BANK ON PIONEER SIDE
32 CROSSING OVER MERIDIAN" and, consistent with the Dig Law, indicated that the area to be
33 located for underground facilities was "MARKED IN WHITE." *See also* RCW 19.122.030(1)-
34
35 (2) (before commencing any excavation, an excavator must notify a one-number locator service
36 and mark the boundary of the excavation area with white paint applied to the ground).
37
38
39
40
41
42

43 3.15. The area to be located in response to SEFNCO's locate request was in fact
44 marked in white.
45

3.16. Below is an accurate mapped representation of the requested locate area on Google maps marked by SEFNCO with white paint—the area highlighted in yellow shows the area marked with white paint for ELM to locate and mark PSE’s underground facilities:



Pink arrow points to approximate location of main break.

3.17. On June 25, 2020, the ELM technician visited the construction site but did not perform any locating services and, instead, extended the locate request to June 26, 2020.

3.18. The locate ticket was routed to a second ELM technician when the first technician reported in sick on June 26, 2020.

3.19. On June 26, 2020, the second ELM technician went to the construction site and only remained on-site for 27 minutes. The second ELM technician “trouble tagged” the ticket because he could not find the U.S. Bank building’s power meter. The second ELM technician marked the U.S. Bank parking lot with “NO PSE E” (electric) and “NO PSE G” (gas). No other marks were placed within the area of SEFNCO’s white paint markings. In other words, contrary

1 to the locate ticket, this second ELM technician did not locate and mark PSE's facilities on
 2
 3 Meridian and Pioneer.
 4

5 3.20. Following the second ELM technician's site visit on June 26, 2020, SEFNCO was
 6
 7 told that ELM's marking of PSE electric lines was complete (even though there were no
 8
 9 markings), and that PSE's gas lines were "clear" – meaning "No Utility Owned Facility in
 10
 11 Excavation." SEFNCO contacted ELM about this and was told that another ELM technician—a
 12
 13 third technician—would come back to the site on June 29, 2020.
 14

15 3.21. On June 29, 2020 – the construction start date – the third ELM technician arrived
 16
 17 at the site, reviewed the prior technician's notes, found the power meter for the bank, located and
 18
 19 marked a power service line in the bank parking lot, removed the "NO PSE E" marking that had
 20
 21 (incorrectly) been made by the prior technician, and closed the ticket. Contrary to the locate
 22
 23 ticket, this third ELM technician also did not locate and mark PSE's gas facilities on Meridian
 24
 25 and Pioneer.
 26

27 3.22. On June 30, 2020, SEFNCO began directional drilling a communication line
 28
 29 across Meridian at the intersection with Pioneer—within the dig area marked with white paint—
 30
 31 and bore into a PSE four-inch intermediate pressure natural gas main line.
 32

33 3.23. The location of the damage to PSE's main line is depicted by the pink arrow in
 34
 35 the highlighted Google map excerpt above.
 36

37 3.24. ELM later prepared a report entitled "Incident Investigation" regarding the
 38
 39 damage to PSE's gas line.
 40

41 3.25. In the Incident Investigation report, ELM acknowledges that:

42 3.25.1. SEFNCO "white lined" the work area including at the intersection of
 43
 44 Meridian and Pioneer;
 45

1 3.25.2. The damage to PSE’s gas line occurred within the dig area described by
2
3 SEFNCO;
4

5 3.25.3. PSE’s gas line was not “unlocatable”;
6

7 3.25.4. PSE’s gas line was mapped;
8

9 3.25.5. Despite the above, ELM technicians did not locate and mark PSE’s gas
10 line—and, instead, indicated the area was “clear” of gas utilities.
11
12

13 3.26. ELM’s conduct breached the parties’ Agreement and caused substantial costs of
14 repair to be incurred by PSE.
15
16

17 3.27. In order to repair PSE’s gas main, PSE had to, among other things, shut down the
18 main line (which resulted in loss of gas to approximately 47 customers), help vent surrounding
19 buildings, replace the damaged gas line segment, purge the system, and repressurize it.
20
21

22 3.28. The work to repair the gas main safely—and on an emergency basis—took
23 multiple crews and many hours.
24
25

26 3.29. Gas service was restored to the community by approximately noon on July 1,
27 2020.
28
29

30 3.30. The costs of repair incurred by PSE totaled \$510,101.65.
31
32

33 3.31. ELM has not paid any amount toward PSE’s costs of repair to its gas main despite
34 many months of PSE repeatedly invoicing ELM of the same.
35
36

37 3.32. On February 24, 2022, PSE issued an invoice to ELM for PSE’s costs of repair
38 reflecting a balance owed in the total amount of \$510,101.65. A true and correct copy of this
39 invoice is attached hereto as **Exhibit A**. The second page of this invoice sets out the specific
40 costs of repair incurred by PSE on account of the damage to its gas main, as follows:
41
42
43
44
45

Invoice:	160030128
Description of Charges	Amount
Damage Claims	
Job Order # 186585538	
	\$ 510,101.65
Total Charges Invoice 160030128	\$ 510,101.65
Damage claim #20-79-85538 Invoice is for damage to 4" gas main at 210 S MERIDIAN, PUYALLUP, on 06/30/2020. Equipment \$5,409.06 PSE Labor \$67,613.23 Materials \$183.37 Permits \$1,645.00 AA Asphalt \$38,731.80 Contractor Charges - Infrsource \$342,926.12 Company and Constr Overheads \$53,593.07 Total Damage Claim \$510,101.65	

3.33. Under the Agreement, both parties are required to accept or deny claims for payment by the other within 15 days of the billing date of the claim, and if the party receiving the invoice disputes the amount thereof, it must still timely pay the undisputed portion. ELM failed to adhere to this timeline with respect to PSE's billing for the costs of repair for the damaged gas main.

3.34. On March 3, 2022, ELM requested backup documentation supporting the costs of repair. PSE supplied the documentation later that same day. ELM did not express any objection to the amount billed.

3.35. March 11, 2022 was the 15-day payment deadline under the parties' Agreement. ELM did not dispute or object to the claim or the amount set forth in the invoice. However, it also did not pay the invoice in whole or in part.

3.36. On March 31, 2022, PSE issued another invoice to ELM for PSE's costs of repair reflecting a past-due balance of \$510,101.65. A true and correct copy of this invoice is attached hereto as **Exhibit B**. Once again, ELM did not express any objection to the amount billed.

1 3.37. On April 15, 2022, PSE issued another invoice to ELM for PSE's costs of repair
2
3 reflecting a past-due balance of \$510,101.65. A true and correct copy of this invoice is attached
4
5 hereto as Exhibit C. Once again, ELM did not express any objection to the amount billed.
6

7 3.38. On May 16, 2022, PSE issued another invoice to ELM for PSE's costs of repair
8
9 reflecting a past-due balance of \$510,101.65. A true and correct copy of this invoice is attached
10
11 hereto as Exhibit D. Once again, ELM did not express any objection to the amount billed.
12

13 3.39. On May 23, 2022, ELM advised PSE that ELM's management team and insurer
14
15 would be meeting in two days and would have an update then. Once again, ELM did not express
16
17 any objection to the amount billed.
18

19 3.40. On May 25, 2022, ELM advised PSE that they spoke with their insurer and that
20
21 the insurer required a letter from PSE even though the insurer already had the invoice and
22
23 documentation. Once again, ELM did not express any objection to the amount billed.
24

25 3.41. On May 26, 2022, ELM provided PSE with ELM's number for its insurance
26
27 claim so that PSE could reference the claim number on its letter to ELM's insurer. Once again,
28
29 ELM did not express any objection to the amount billed.
30

31 3.42. On June 6, 2022, PSE emailed ELM's insurer demanding payment of the
32
33 \$510,101.65 invoice amount/cost of repair. Neither ELM nor its insurer expressed any objection
34
35 to the amount billed.
36

37 3.43. On June 15, 2022, PSE issued a letter to ELM's insurer similarly demanding
38
39 payment of the \$510,101.65 invoice amount/costs of repair. PSE also issued another invoice to
40
41 ELM reflecting a past-due balance of \$510,101.65. A true and correct copy of this invoice is
42
43 attached hereto as Exhibit E. Once again, neither ELM nor its insurer expressed any objection
44
45 to the amount billed.

1 3.44. On July 13, 2022, PSE received a letter from an attorney who, on information and
2
3 belief, was retained by ELM's insurer to represent ELM on this matter. The letter requested
4
5 further documentation of the costs of repair PSE incurred, which were billed to ELM. Once
6
7 again, neither ELM nor its insurer expressed any objection to the amount billed.
8

9 3.45. On July 15, 2022, PSE issued another invoice to ELM for PSE's costs of repair
10
11 reflecting a past-due balance of \$510,101.65. A true and correct copy of this invoice is attached
12
13 hereto as **Exhibit F**. Once again, ELM did not express any objection to the amount invoiced –
14
15 that is, until August 3, 2022.
16

17 3.46. On August 3, 2022, ELM's insurer assigned counsel wrote another letter to PSE
18
19 requesting that PSE issue a reduced demand/invoice. The letter claimed—erroneously—that
20
21 negligence on the part of PSE increased the time it took to repair PSE's gas main and that this
22
23 increased time led to “excessive” costs of repair. The letter also claimed—erroneously—that one
24
25 of PSE's repair contractors charged PSE “excessive” labor costs. This letter constitutes the first
26
27 time anyone at ELM or anyone acting on ELM's behalf expressed an objection, legitimate or not,
28
29 to the amount of the PSE bill for the costs incurred to repair the damaged gas line.
30

31 3.47. Notably, ELM's objection occurred over five months after PSE's first invoice and
32
33 after PSE had issued ELM five additional past-due invoices (*see* Exs. A-F) – all despite the
34
35 parties' contract requiring claims be presumptively accepted and paid within 15 days of the
36
37 billing date of the claim. Under these circumstances, and given the parties' relationship, this an
38
39 unreasonably long time to hold PSE's invoice without objection.
40

41 3.48. PSE subsequently issued invoices to ELM for PSE's costs of repair reflecting a
42
43 past-due balance of \$510,101.65, on August 15, 2022, September 14, 2022, October 14, 2022,
44
45

November 14, 2022, and December 14, 2022. True and correct copies of these invoices are attached hereto as **Exhibit G-K**.

3.49. To date—despite ELM’s acknowledgment of responsibility, despite PSE’s issuance of 11 invoices, despite ELM’s contractual obligation to timely pay claim invoices, and despite ELM’s unreasonably late objection to some of PSE’s costs of repair—ELM has not issued **any** payment to PSE for amounts PSE incurred to repair its damaged gas line.

3.50. In sum, ELM is liable to PSE for the principal sum of \$510,101.65 (costs of repair) due to ELM’s breach of the parties Agreement, the doctrine of account stated, and/or other applicable law, together with the ancillary relief requested below.

IV. REQUEST FOR RELIEF

PSE requests the following relief:

1. Judgment in favor of PSE for the principal sum of \$510,101.65;
2. Prejudgment interest on all liquidated sums;
3. An award of costs incurred herein, including reasonable attorneys’ fees, as permitted by statute, contract, or other applicable law;
4. Such other and further relief as is just and proper under the circumstances.

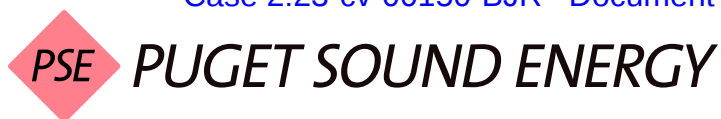
DATED this 12th day of January, 2023.

GORDON TILDEN THOMAS & CORDELL LLP
Attorneys for Plaintiff Puget Sound Energy, Inc.

By s/Mark Wilner

Jeffrey M. Thomas, WSBA #21175
Mark Wilner, WSBA #31550
600 University Street, Suite 2915
Seattle, Washington 98101
206.467.6477
jthomas@gordontilden.com
mwilner@gordontilden.com

EXHIBIT A



Issued: February 24, 2022

Account Number: 500001270718

DUE DATE March 16, 2022
TOTAL DUE \$510,101.65

» Important Information

pse.com

**ELM**

Account Name: 20-79-85538

How to reach us**Bill Specific Inquiry**

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary**Previous Charges:**

Amount of Your Last Bill	\$ 0.00
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Total Previous Charges	\$ 0.00
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Current Charges:

⚙ Other Charges or Credits	\$ 510,101.65
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Total Current Charges	\$ 510,101.65
------------------------------	----------------------

*Total includes current and past due charges***Total \$ 510,101.65****Your Ways to Pay**

- pse.com** to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE March 16, 2022**TOTAL DUE** \$510,101.65

000072

225 1 MB 0.482

C074



ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672

Puget Sound Energy

P.O. BOX 91269
 Bellevue, WA 98009-9269

Other Charges or Credits

Invoice: 160030128

Description of Charges	Amount
Damage Claims	
Job Order # 186585538	
	\$ 510,101.65
Total Charges Invoice 160030128	\$ 510,101.65

Damage claim #20-79-85538

Invoice is for damage to 4" gas main at 210 S MERIDIAN, PUYALLUP, on 06/30/2020.

Equipment \$5,409.06

PSE Labor \$67,613.23

Materials \$183.37

Permits \$1,645.00

AA Asphalt \$38,731.80

Contractor Charges - Infrasource \$342,926.12

Company and Constr Overheads \$53,593.07

Total Damage Claim \$510,101.65

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

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We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

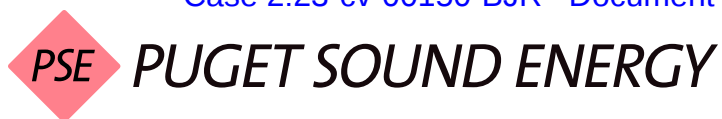
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



EXHIBIT B



Issued: March 31, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUE
Past Due
\$510,101.65

» Important Information

pse.com |

**ELM**

Account Name: 20-79-85538

How to reach us**Bill Specific Inquiry**

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary**Previous Charges:**

Amount of Your Last Bill (dated 2/24/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65**Current Charges:**

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.

**Your Ways to Pay**

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE**Past Due****TOTAL DUE****\$510,101.65**

025693



ELM
 3021 PALMER ST UNIT C
 MISSOULA MT 59808-1672

Puget Sound Energy
 P.O. BOX 91269
 Bellevue, WA 98009-9269

16750000321740 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

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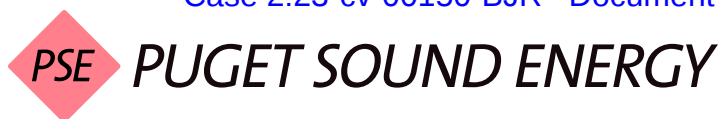
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EXHIBIT C



Issued: April 15, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUE
Past Due
\$510,101.65

» Important Information

pse.com |

**ELM**

Account Name: 20-79-85538

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Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

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Email: customercare@pse.com

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 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary**Previous Charges:**

Amount of Your Last Bill (dated 3/31/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65**Current Charges:**

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.

**Your Ways to Pay**

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE**Past Due****TOTAL DUE****\$510,101.65**
 000045 170 1 MB 0.482 C074

 ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672
**Puget Sound Energy**

P.O. BOX 91269

Bellevue, WA 98009-9269

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
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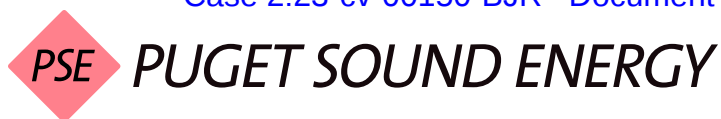
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



EXHIBIT D



Issued: May 16, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
Email: claims@pse.com
Contact Number: 425-457-5700

For All Other Inquiries

 Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 4/15/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE

Past Due

TOTAL DUE

\$510,101.65



ELM
3021 PALMER ST STE C
MISSOULA MT 59808-1672



Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

18750000322639 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

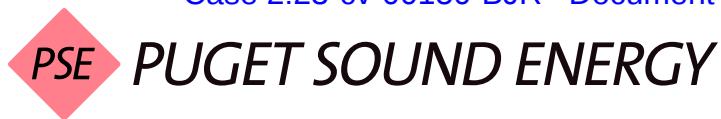
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

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EXHIBIT E



Issued: June 15, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 5/16/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

000085

206 1 MB 0.482

C074



ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672



Puget Sound Energy
 P.O. BOX 91269
 Bellevue, WA 98009-9269

20000000322921 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

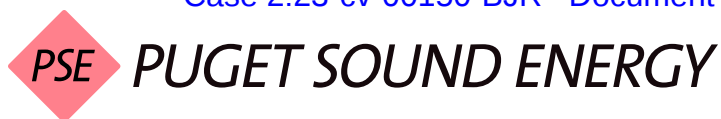
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



EXHIBIT F



Issued: July 15, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
Email: claims@pse.com
Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 6/15/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE

Past Due

TOTAL DUE

\$510,101.65

000096

209 1 MB 0.512

C074



ELM
3021 PALMER ST STE C
MISSOULA MT 59808-1672



Puget Sound Energy

P.O. BOX 91269

Bellevue, WA 98009-9269

13750000324881

0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

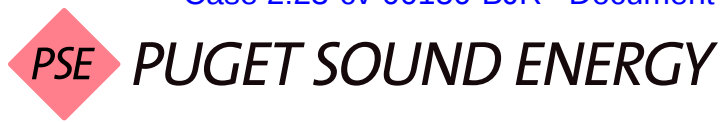
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

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EXHIBIT G



Issued: August 15, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
Email: claims@pse.com
Contact Number: 425-457-5700

For All Other Inquiries

 Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 7/15/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE

Past Due

TOTAL DUE

\$510,101.65

000090 244 1 MB 0.512 C074

ELM
3021 PALMER ST STE C
MISSOULA MT 59808-1672



Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

25000000326194 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

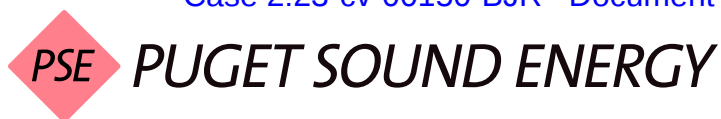
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EXHIBIT H



Issued: September 14, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUE
Past Due
\$510,101.65

» Important Information

pse.com |

**ELM**

Account Name: 20-79-85538

How to reach us**Bill Specific Inquiry**

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary**Previous Charges:**

Amount of Your Last Bill (dated 8/15/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65**Current Charges:**

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.

**Your Ways to Pay**

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE**Past Due****TOTAL DUE****\$510,101.65**

ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672

**Puget Sound Energy**

P.O. BOX 91269

Bellevue, WA 98009-9269

17750000326895

0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

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We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

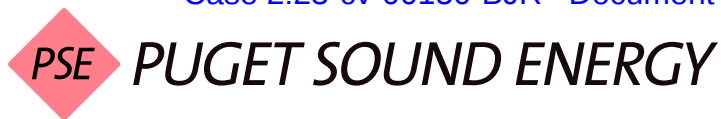
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

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EXHIBIT I



Issued: October 14, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 9/14/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE

Past Due

TOTAL DUE

\$510,101.65

000147 246 1 MB 0.512 C074

 ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672



Puget Sound Energy
 P.O. BOX 91269
 Bellevue, WA 98009-9269

22250000327765 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

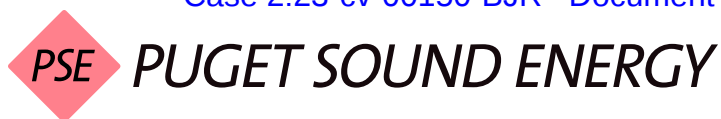
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

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EXHIBIT J



Issued: November 14, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUE
Past Due
\$510,101.65

» Important Information

pse.com |

**ELM**

Account Name: 20-79-85538

How to reach us**Bill Specific Inquiry**

Department: Claims Department
 Email: claims@pse.com
 Contact Number: 425-457-5700

For All Other Inquiries

Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary**Previous Charges:**

Amount of Your Last Bill (dated 10/14/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65**Current Charges:**

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.

**Your Ways to Pay**

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE**Past Due****TOTAL DUE****\$510,101.65**

000096 243 1 MB 0.512 C074



ELM
 3021 PALMER ST STE C
 MISSOULA MT 59808-1672

**Puget Sound Energy**

P.O. BOX 91269

Bellevue, WA 98009-9269

24750000329101 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

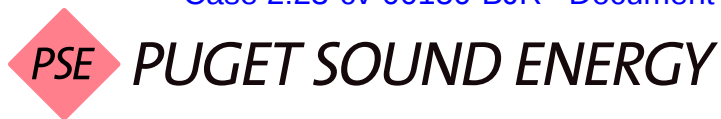
You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



EXHIBIT K



Issued: December 14, 2022

Account Number: 500001270718

DUE DATE
TOTAL DUEPast Due
\$510,101.65

» Important Information

pse.com



ELM

Account Name: 20-79-85538

How to reach us

Bill Specific Inquiry

Department: Claims Department
Email: claims@pse.com
Contact Number: 425-457-5700

For All Other Inquiries

 Email: customercare@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 11/14/2022) \$ 510,101.65

Total Previous Charges \$ 510,101.65

Current Charges:

Products & Services \$ 0.00

Other Charges or Credits 0.00

Total Current Charges \$ 0.00

Total includes current and past due charges

Total \$ 510,101.65

Previous charges, if any, may be past due.



Your Ways to Pay

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 500001270718

DUE DATE

Past Due

TOTAL DUE

\$510,101.65

000074 212 1 MB 0.512 C074
ELM
3021 PALMER ST STE C
MISSOULA MT 59808-1672



Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

14250000329485 0001 01 00500001270718 000000000000 000051010165

Summary of Previous Balance

Invoice	Description	Issue Date	Due Date	Amount Billed	Amount Paid	Still Open
160030128	Damage Claim	2/24/2022	3/16/2022	\$ 510,101.65	\$ 0.00	\$ 510,101.65
Total						\$ 510,101.65

The detail of your current or previous statements are available to view or download with a myPSE account at **pse.com** under the Bill History section. MyPSE requires you to register with a username and password associated with your account.

Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

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